

Data Processing Annex

Definitions

'You' and 'your' mean the Customer.

Words that are capitalised but have not been defined in this Schedule have the meanings given to them in the General Terms.

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the AddSecure Next Generation Alarm Monitoring Service.

2 Duration Of The Processing Of Personal Data

AddSecure or its Sub-Processor will Process the Customer Personal Data for the AddSecure Next Generation Alarm Monitoring Service as set out in this Annex for as long as AddSecure provides the AddSecure Next Generation Alarm Monitoring Service and for as long as AddSecure may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

3.1 The nature and purpose of the Processing of Customer Personal Data by AddSecure are:

3.1.1 to facilitate the fulfilment of AddSecure's obligations under the AddSecure Next Generation Alarm Monitoring Service Schedule, namely:

- 3.1.1.1 implementing all or any of the AddSecure Next Generation Alarm Monitoring Service Options;
- 3.1.1.2 managing, tracking and resolving Incidents associated with the AddSecure Next Generation Alarm Monitoring Service; and
- 3.1.1.3 administering access to online portals relating to the AddSecure Next Generation Alarm Monitoring Service.

4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by AddSecure or its Sub-Processors are:

- 4.1.1 name;
- 4.1.2 e-mail address;
- 4.1.3 postal address;
- 4.1.4 telephone number;
- 4.1.5 user IDs or login credentials; and
- 4.1.6 IP Addresses.

4.2 The Customer Personal Data will concern the following categories of Data Subjects:

- 4.2.1 your Installers;
- 4.2.2 End Customers; and
- 4.2.3 your employees, directors and contractors.