Ullensaker municipality achieved full control with AddView

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Ullensaker municipality currently operates 55 buildings and 470 municipal apartments. In total, this constitutes an area of 210,000 square metres. It is the municipality's technical department that is responsible for complying with statutes and regulations related to operation and maintenance.

When Bård Lindh took up position as head of the department, there was a lot get to grips with. Throughout the municipality, a total of 73 alarm systems were installed, which report on everything from fires, stopped lifts and break-ins to water leakages. These are a good resource for property managers, as long as the systems report as intended.

— There was a lot to get to grips with, and we didn't know who received the alarms or whether they were reported at all. We received very good assistance and follow-up from AddSecure during the survey process, says Lindh.

Good response from the department
After surveying the operational status of the systems, Lindh decided to adopt the web application AddSecure AddView. The application displays the current status of the alarm transmitters, and incidents such as sabotage, communication breaches and power supply issues. If an alarm is triggered, the alarm transmitter sends a notification

to the relevant recipient by e-mail and/or text message.

By using the application, the department can see who is notified when an alarm is triggered, and has the opportunity to remedy faults in the systems before they lead to greater problems.

– We also have the opportunity to see logs and retrieve reports, so we can document that everything works as intended, Lindh continues. The solution we adopted was very well received by the operations department. In future, we shall run the web application on a big screen in the operations room.

Bård Lindh,
Head of Technical Department:
– The solution we adopted was very well received by the operations department!

What is AddSecure AddView?

AddSecure AddView is an internet-based service, available both via the web and as a mobile app for IOS and Android. The service is specially adapted for companies, municipalities and other organizations that are responsible for many properties.

The service is used as a presentation, management and notification system and quickly gives you an overall picture of the status, events and any deviations at your facilities. This makes it possible to quickly rectify faults in the alarm systems which secure life, property or production.

For example, you can:

- Enter your own description of the terminal's location and other important information
- Put the alarm terminal in service mode (e.g. when maintaining a terminal or system)
- Create your own alarm terminal groups for a better overview, e.g. "Elevators", "Schools"
- Add relevant documents (message lists, contact details for service partners, etc.)
- Control relay outputs (switching lights on and off, opening or locking doors, etc.)

Read more at **addsecure.com/addview**